

Privacy Policy

The protection of your privacy is one of our main objectives.

RISAMGAS srl. with registered office in Via PADOVA, 221 - 20147 - MILANO (MI) (hereafter "RISAM GAS srl") is constantly committed to protect the online privacy of its users. This document will allow you to know our privacy policy to understand how your personal information is handled when using the services on our website and to allow you, where appropriate, to give consent to the processing of your personal data expressed and aware in the sections of the site where it is requested to provide personal data.

We remind you that in the various sections of the RISAM GAS srl websites (hereinafter "Site") where we collect your personal data, specific information is published pursuant to art. 13 of EU Regulation 2016/679 (hereafter: "Regulation") for its necessary inspection before the provision of the requested data.

According to the rules of the Regulations, the treatments carried out by RISAM GAS srl will be based on the principles of lawfulness, correctness, transparency, purpose and retention limits, data minimization, accuracy, integrity and confidentiality.

Data Controller and Data Protection Officer

The Data Controller processed through the Website is RISAM GAS srl as defined above.

Responsible is Andreas Alois Ilardi whose contact address is risamgas@risamgas.it

1. Processing Personal data

For processing personal data we mean any operation or set of operations, performed with or without the aid of automated processes and applied to personal data or sets of personal data, such as collection, registration, organization, structuring, storage, adaptation or modification, extraction, consultation, use, communication by transmission, diffusion or any other form of making available, comparison or interconnection, limitation, cancellation or destruction.

We inform you that the personal data processed will be constituted - also depending on your decisions on how to use the Services - by an identifier such as the name, the email address, an identification number, location data, an online ID, the purchases made, and other data suitable to make it identifiable or identifiable, depending on the type of Services requested (hereinafter only "Personal Data"). In particular, the Personal Data processed through the Website are as follows:

1. personal data (name surname, personal address)
2. contact details (email address, telephone number)

Navigation data

The computer systems and software procedures used to operate the Site acquire, during their normal operation, some Personal Data whose transmission is implicit in the use of Internet communication protocols. This is information that is not collected to be associated with identified interested parties, but which by their very nature could, through processing and association with data held by third parties, allow users to be identified.

This category of data includes IP addresses or domain names of the computers used by users who connect to the Site, the addresses in URI notation (RISAM GAS Resource Identifier) of the requested resources, the time of the request, the method used in submitting the request to the server, the size of the file obtained in response, the numerical code indicating the status of the response given by the server (success, error, etc.) and other parameters relating to the operating system and the user's computer environment.

These data are used for the sole purpose of obtaining anonymous statistical information on the use of the Site and the sites of our customers and to check its correct functioning, to identify anomalies and / or abuse, and are deleted immediately after processing.

The data could be used to ascertain responsibility in case of hypothetical computer crimes against the site or third parties.

2. Cookies: Definitions, characteristics and application of the legislation.

Cookies are small text files that the sites visited by the user send and record on his computer or mobile device, to be then re-transmitted to the same sites at the next visit. Thanks to cookies, a site remembers the user's actions and preferences (such as login data, the chosen language, font size, other display settings, etc.) so that they do not have to be re-indicated when the user returns to visit said site or browse from one page to another. Cookies, therefore, are used to perform computer authentication, monitoring sessions and storing information regarding the activities of users accessing a site and may also contain a unique identification code that allows you to track the user's navigation inside of the site itself for statistical or advertising purposes. There are various types of cookies, depending on their characteristics and functions, and these can remain in the user's computer or mobile device for different periods of time:

- session cookies, which are automatically deleted when the browser is closed;
- persistent cookies, which remain on the user's equipment until a pre-established expiry date.

According to the legislation in force in Italy, the user's express consent is not always required for the use of cookies. In particular, "technical cookies", ie those used for the sole purpose of transmitting a communication over an electronic communications network, or to the extent strictly necessary to provide a service explicitly requested by the user, do not require such consent. In other words, these are cookies that are essential for the operation of the site or necessary to perform activities requested by the user.

Among technical cookies, which do not require an express consent for their use, the Italian Data Protection Authority (see Determination of the simplified procedures for information and the acquisition of consent for the use of cookies 'May 8, 2014, hereinafter only "Ruling") also includes:

- "cookie analytics" when used directly by the site operator to collect information, in aggregate form, on the number of users and how they visit the site,
- browsing or session cookies (to authenticate),
- functionality cookies, which allow the user to navigate according to a series of selected criteria (for example, the language, the products selected for purchase) in order to improve the service provided.

For "profiling cookies", vice versa, ie those aimed at creating profiles related to the user and used to send advertising messages in line with the preferences expressed by the same in the context of surfing the net, a prior consent of the user is required. 'user.

The Site uses the following cookies that can be de-selected.

- Technical cookies - navigation or session and strictly necessary for the functioning of the Site or to allow the user to take advantage of the contents and services requested by them.
- Analytics cookies, which allow us to understand how the site is used by users. With these cookies we do not collect information about the user's identity or any personal data. The information is treated in aggregate and anonymous form.
- "cookie analytics" when used directly by the site operator to collect information, in aggregate form, on the number of users and how they visit the site,
- browsing or session cookies (to authenticate),
- functionality cookies, which allow the user to navigate according to a series of selected criteria (for example, the language, the products selected for purchase) in order to improve the service provided.

3. Purpose of the processing

The processing of personal data (including their registration in the RISAM GAS databases) is exclusively aimed at achieving the following purposes:

- a. to guarantee the registration to the Site and the correct delivery of the contents and services offered by RISAM GAS through the Site and, therefore, to correctly and punctually fulfill all the obligations deriving from the law or regulations in force;
- b. to communicate with the user of the site and to respond to any requests coming from the same;
- c. to carry out market surveys and statistical surveys;
- d. to evaluate the use of the site and its content;
- e. to improve the products and services offered by RISAM GAS;

f. to make communications relating to press conferences and / or sending of press material (for journalists only);

The personal data and information acquired by RISAM GAS through the Website will be processed by RISAM GAS for purposes related to the execution of any contractual obligations subsequently assumed.

We also point out that your consent to the processing of data for one or more of the aforementioned purposes may be revoked at any time by modifying the consent data at the time of each new entry to the Site.

4. Legal basis and mandatory or optional nature of the processing

The legal basis for processing Personal Data for the purposes set out in Section 3 (a-b) is art. 6 (1) (a) (b) of the Regulation as the processing is necessary for the provision of the contracted services. The provision of Personal Data for these purposes is optional but failure to provide it would make it impossible to activate the required Services.

The purpose of section 3 (c-d) represents a legitimate processing of Personal Data pursuant to art. 6 (1) (c) of the Rules.

The processing performed for marketing purposes described in section 3 (e-f) is based on the release of your consent pursuant to art. 6 (1) (a) of the Rules. The provision of your Personal Data for these purposes is entirely optional and does not affect the use of the Services. The treatments referred to in section 3 (e), carried out for the purpose of e-mail marketing on products or services similar to those purchased by you, find instead its legal basis, pursuant to art. 6.1.f of the Regulations, in the legitimate interest of RISAM GAS srl to promote its products or services in a context in which the interested party can reasonably expect this type of treatment, to which he can also oppose at any time.

In fact, if you wish to oppose the processing of your data for marketing purposes, referred to in sections 3 (e) and 3 (f), you can at any time by sending a request from the link proposed in the footer of commercial e-mails.

5. Recipients of personal data

RISAM GAS S.r.l. it may transfer personal data, which may be collected through the www.RISAM GASsrl.it website to external service companies, even if only for technical-IT reasons. In these cases, the transfer of data will take place in accordance with the conditions of legitimacy pursuant to art. 44 of Legislative Decree no. 196/2003 or, in their absence, in case of provision of prior consent by the interested party.

Personal data may also be communicated to:

- subjects (including Public Authorities) who have access to personal data under regulatory or administrative provisions;

- companies, consultants or professionals in charge of installation, maintenance, updating and, in general, the management of RISAM GAS hardware and software or of which RISAM GAS uses its services;
- third parties or Internet providers in charge of sending documentation and / or informative material;
- public and / or private subjects, physical and / or legal persons (Judicial Offices, Chambers of Commerce, Chambers and Labor Offices, etc.), if the communication proves necessary or functional to the correct fulfillment of the obligations deriving from the law.

6. Data retention

Pursuant to art. 5 of EU Regulation 679/2016, "Principles applicable to the processing of personal data", personal data are stored in a form that allows identification of data subjects for a period of time not exceeding the achievement of the purposes for which they are processed.

The personal data of the interested parties may also be kept for longer periods in compliance with the requirements relating to the laws in force (by way of example regarding accounting) and, in any case, applying every technical organizational measure able to activate mechanisms - where possible - of anonymization of the data.

Further information about the data retention period and the criteria used to determine this period can be requested by writing to the Data Controller.

7. Rights of the interested parties

Pursuant to the current legislation, the interested party may assert his rights towards the Data controller, as expressed in EU Regulation 679/2016, in particular:

- a. right of access to data (Article 5 of Regulation 679/2016)
- b. right of rectification (Article 16 of Regulation 679/2016)
- c. right to cancel (Article 17 of Regulation 679/2016)
- d. right to limit the processing (Article 18 of Regulation 679/2016)
- e. right to data portability (Article 20 of Regulation 679/2016)

8. Changes

This privacy policy is effective from 25 May 2018.

RISAM GAS srl reserves the right to modify or simply update its content, in part or completely, also due to changes in the applicable legislation. If the modifications to the present Policy regard substantial changes in the treatments or may have a significant impact on the interested parties, RISAM GAS srl will take care to notify them accordingly to the interested parties.